

## **Terms and Conditions:**

### **Departure from Toronto**

**Deposit:** A deposit equivalent to \$1000 per traveler is required at time of confirmation. If you elect to subscribe to balance due on your invoice will occur an automatic cancelation of your reservation and will be subject to our cancelation fees and penalties policy;

**Payment:** The balance due will be due by August 31<sup>st</sup>, 2024, any delay in paying the the travel insurance, your full payment of the premium is required at time of confirmation, as well.

**Cancelation fees:** Up to 60 days prior to your scheduled departure date: a penalty equivalent to \$1000 CA per traveler will be applied. Less than 60 days prior to scheduled departure date: no refund

**Changes:** Based on the airline, a name change could be confirmed (if authorized by the airline), usually a fee of about 500 \$ CA will be applied. Please note that NO name change will be authorized if requested at 60 or less days prior to the scheduled travel dates. In that case, your reservation will simply be cancelled and no refund will be allowed. The Consolata Missionaries and the agency, reserve the right to cancel the trip if the number of participants falls under the required number of 45, by the inscription deadline or the travel dates could be changed for alternate date. If the Consolata Missionaries decide to cancel the trip, you will be guaranteed a full refund of all collected money from you; this will represent your final and only settlement. The Consolata Missionaries, the agency and their representatives, cannot be held responsible or ask to intervene in a case where a traveler would experience any problems with the visited country authorities, or if a traveler is found guilty of non respect of the visited country laws and regulations.

**Insurances:** We strongly suggest to the travelers to subscribe to a trip cancelation protection, in case of major problems such as death, severe illness, accident arising to yourself or a family member, or if the traveler should have to cancel the trip before departure or during the trip. We also suggest getting medical coverage. Please be informed, that insurance coverage is non refundable once paid for, it must be paid at time of confirmation of your trip. Travel cancelation protection can NOT be taken later on, it must be purchased when confirming your participation to this trip. When purchasing the travel insurance coverage, please make sure to get all details as for the service included, guarantees, exclusions, limitations, insured risks and other important details on the coverage selected.

**Claims:** You must inform your representative as soon as you experience any problems and may have to file a claim. When traveling abroad, you will be requested to inform your guide or tour leader or the host Hotel management, immediately, when experiencing any problems or if in an emergency situation.

**Pricing: All mentioned prices are expressed in Canadian dollars, unless otherwise specified for trips**

#### **Originating from Montreal and Toronto.**

Prices are subject to change up to 30 days prior to the departure date. Prices would only be revised; if the fuel price increases and the airline apply a surcharge, this surcharge would be applied towards the travelers package price, or if the exchange rate increases of over 5% since the package promotion published date. If the package price exceeds 7% of the original price, the travelers will be allowed to get a full refund of all money paid or may be offered to change the trip for a similar package at alternate dates.

The Consolata Missionaries and America's Corporate Travel and Moreno Tours can NOT be held responsible of any acts, omissions, errors, loss, damages or accident happening during the trip, nor can they be held responsible for any delay or cancelation of any transportation service (including airline and ground transportation). The Consolata Missionaries and America's Corporate Travel and Moreno Tours can NOT be held responsible for any traveler's health issues, illnesses, injuries, losses or anxiety.

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